

## Appendix 10

### EXTERNAL: The Flag Micropub, 32 Borough Street, Castle Donington - Operating Outside of Licensed Activity Hours

E-mailed to Licensing 28/08/2021

To whom it may concern,

Although the hours of the license are 12:00 - 22:30 hours for Saturdays, Mr Sandham began selling alcohol for consumption on the premises from 10:00 am on Saturday 28th August, seemingly to cater for football fans in readiness for the 12:30 kick off of the Derby County v Nottingham Forest match. It wasn't a private function, people were witnessed walking by, stopping once alerted by the loud noise of drinkers emanating from within the premises (As the front door was wide open, as usual) and then entering the premises to purchase alcohol. We also had loud noise from people stood on the pavement outside our property drinking alcohol purchased from the premises, due to the pavement outside the pub, and the closed business premises next door to them at 34, being blocked with tables and chairs, customers wishing to stand in the street to smoke/drink naturally gravitate to stand outside of our property/window.

We had family visiting, with young children, on Saturday. We were all eating a late breakfast when this began, but had to move the children away from the dining table near the window due to the loud voices and swearing/foul language of the smokers/drinkers gathered outside the window.

This started the domino effect of more passers by jumping on board, so by 11:25 we had Mr Sandham serving lager to tables outside and more loud mouths yawping and shouting inside? Is this the latest addition to the list of misery we are to expect from these premises, all the local alcoholic scum bags queuing up outside at 10:00 am to get their lager breakfast?

Mr Sandham then locked up and left the premises at 12:00, leaving customers sat outside, unsupervised, drinking from open glass containers, which were subsequently left out to be cleared away when ever he returned to reopen later in the afternoon. Again, a risk to public safety and children in the street, etc. Plus having no license holder, designated premises supervisor or even a suitably trained member of staff on site whilst the business is in operation hardly displays an understanding of the social issues and potential problems associated with the sale of alcohol. The business is responsible for supervising the behaviour and actions of it's patrons within the immediate vicinity of the premises. What if there was an accident, spilt drinks, broken glass, a fight, etc?

Mr Sandham, as we all know, obviously has no fear of doing exactly what he wants, regardless of his license conditions and in plain site of the public. Yet another example of his absolute lack of any consideration for upholding the licensing objectives.

As you instructed him to do so in the license review 2019, the CCTV should have recorded all of this and is there to be used as evidence.

If not, then surely questions need to be asked as to why he isn't recording CCTV exactly as instructed by yourselves.